ARCOBALENO®
assistenza alla persona

Cooperativa Sociale
Arcobaleno S.p.A.
Via Ferruccio Belli, 8
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Tel. 0382.557311
Fax 0382.557329
info@arcobalenoassistenza.it
www.arcobalenoassistenza.it

Albo Regionale
Cooperative Sociali
Iscrizione n. A118896
P.I. 01967560184

Ente Unico Gestore Cooperativa Sociale Arcobaleno S.p.A.

CUSTOMER SATISFACTION
ANNO 2024

DATI RILEVATI
RSA ARCOBALENO SOLE
(OSPITI)

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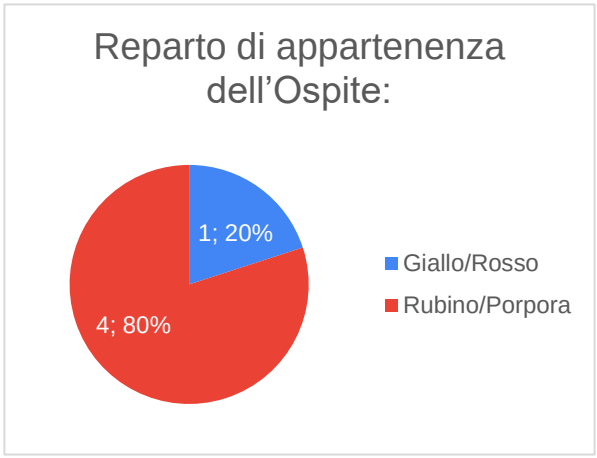
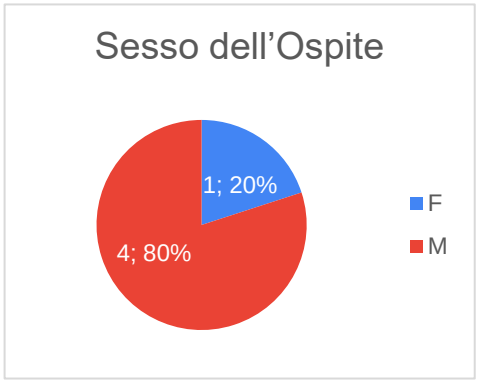
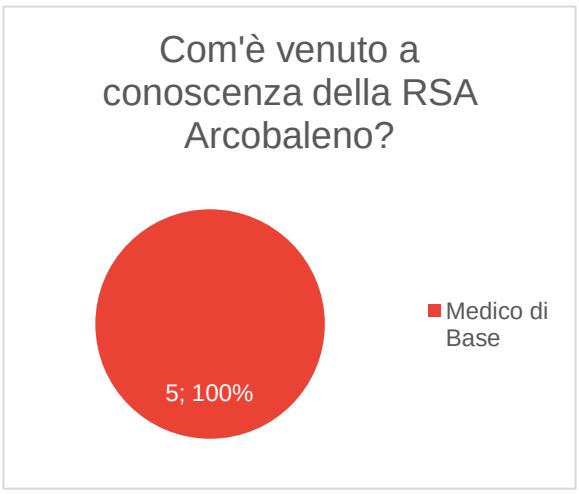
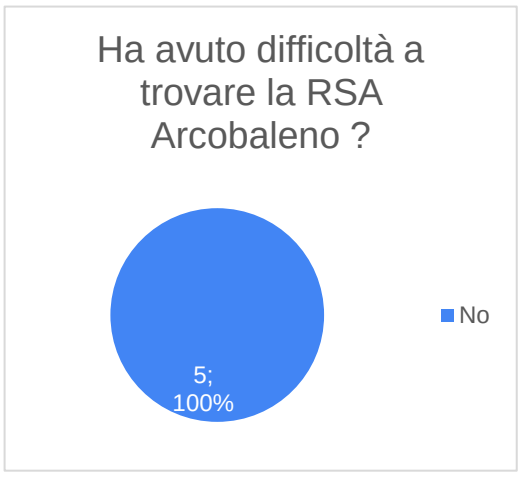
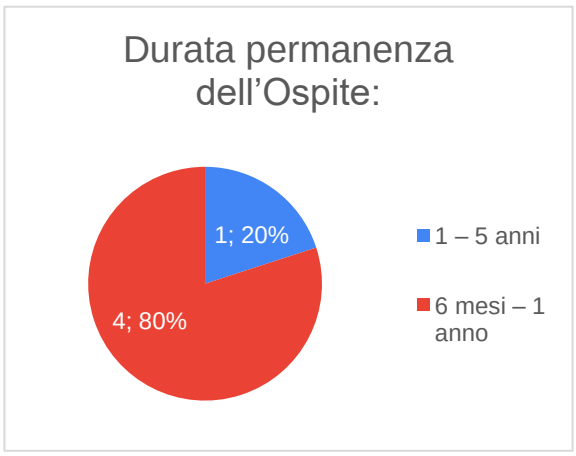
INFORMAZIONI GENERALI











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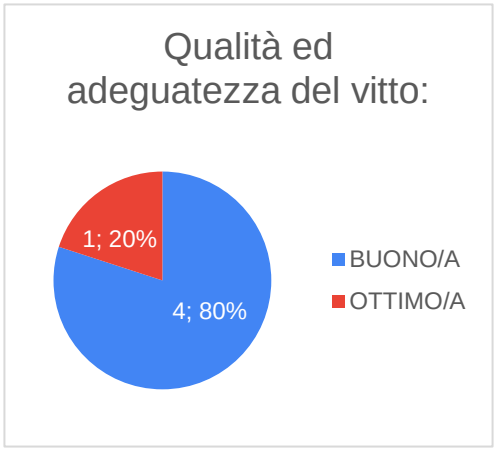
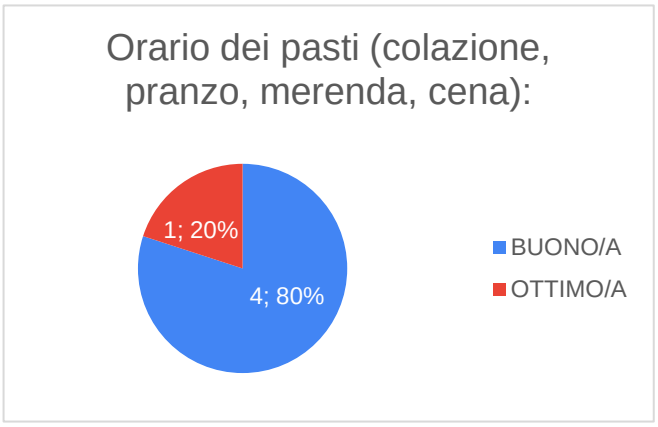
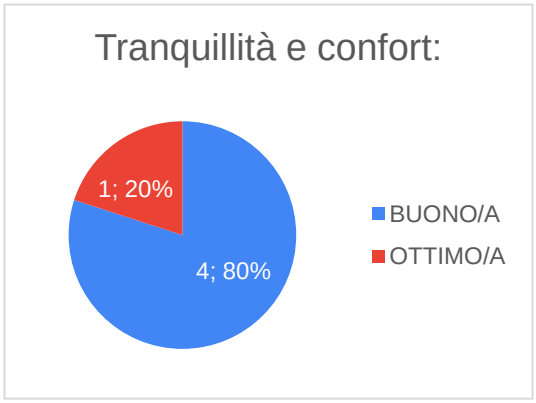
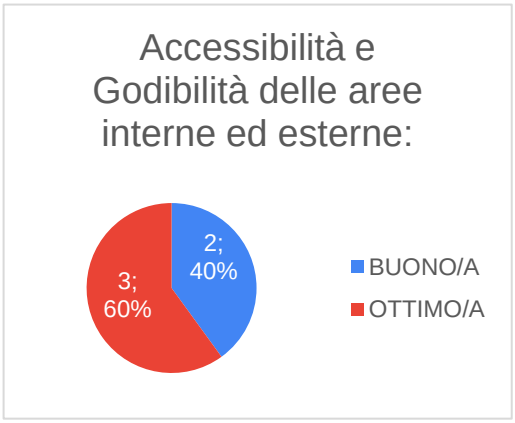
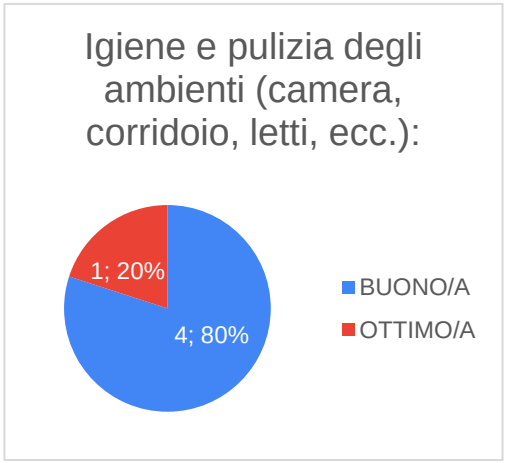
SERVIZI ALBERGHIERI

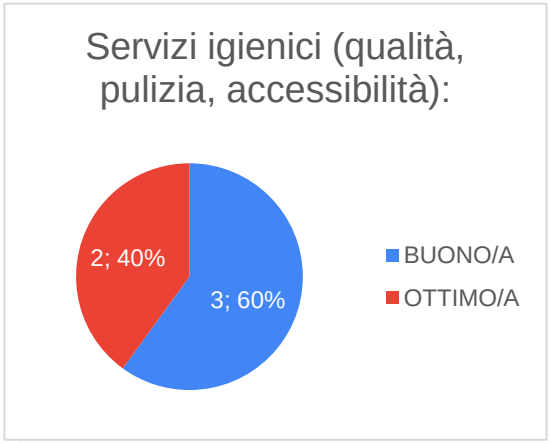


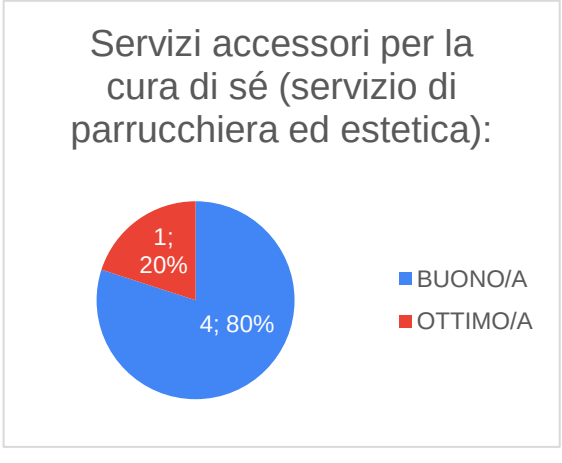












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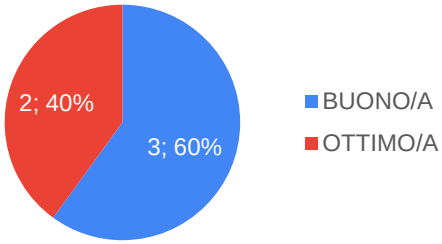
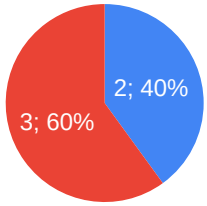
SERVIZI SANITARI E ASSISTENZIALI

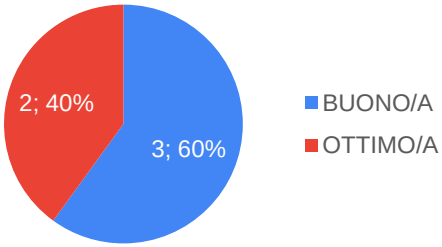
Qualità dell'Assistenza Medica:



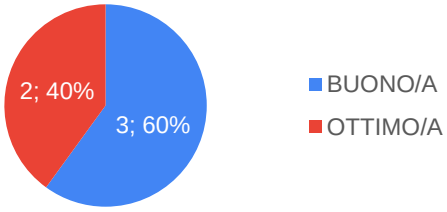
Disponibilità dei medici nel fornire spiegazioni (esami, terapie, etc.):



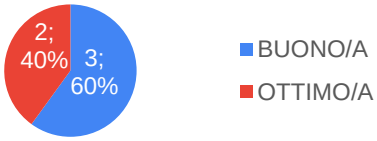
Qualità dell'assistenza infermieristica:



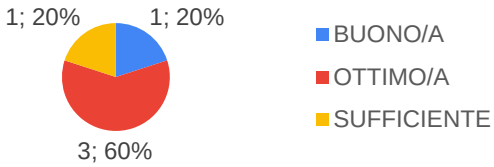
Sollecitudine/cortesia degli infermieri nel rispondere alle richieste:



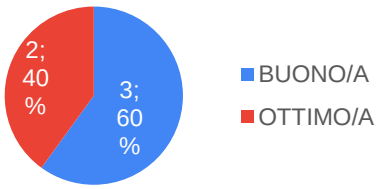
Qualità dell'assistenza del personale ausiliario (ASA/OSS):



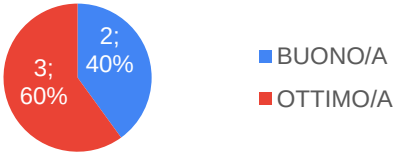
Sollecitudine/cortesia degli ASA/OSS nel rispondere alle richieste:



Qualità delle attività di Fisioterapia:



Sollecitudine/cortesia dei fisioterapisti nel rispondere alle richieste:



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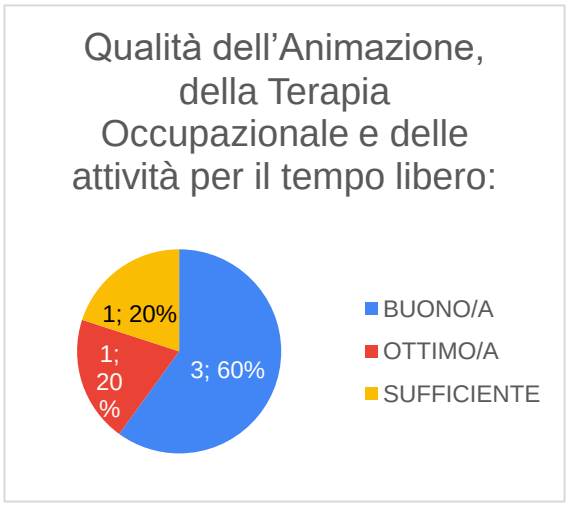
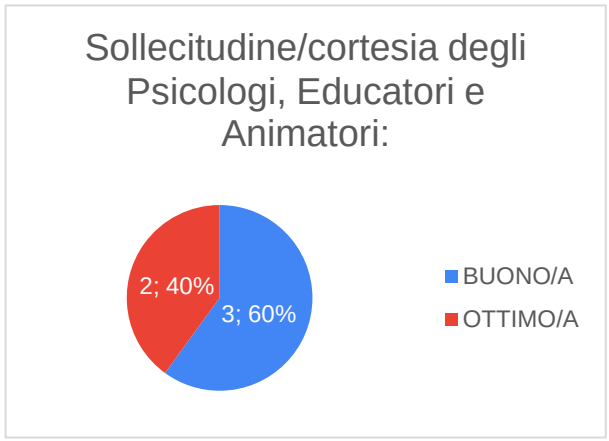
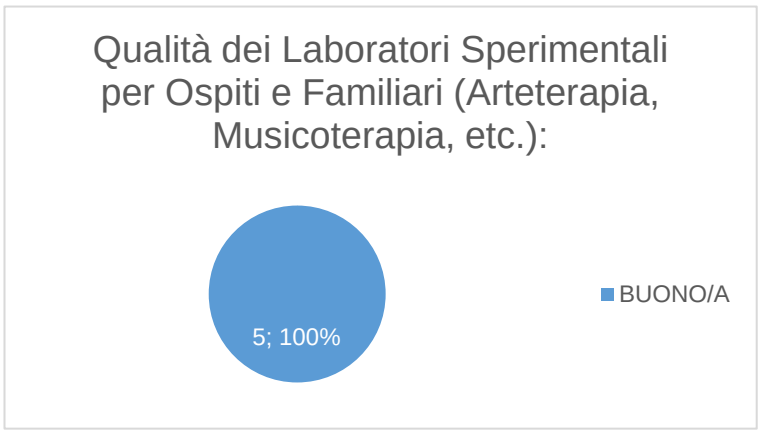
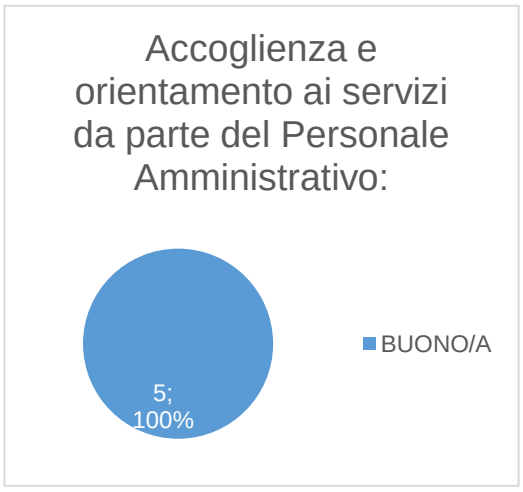
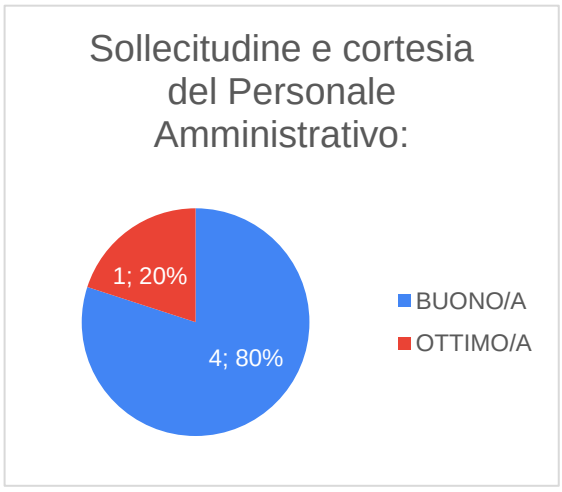






SERVIZI AMMINISTRATIVO/GESTIONALI





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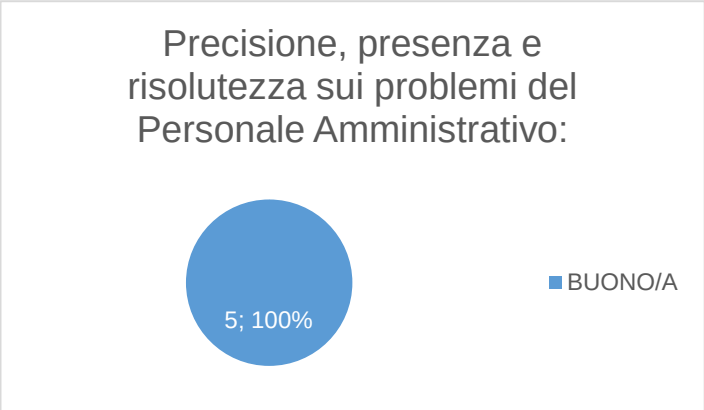
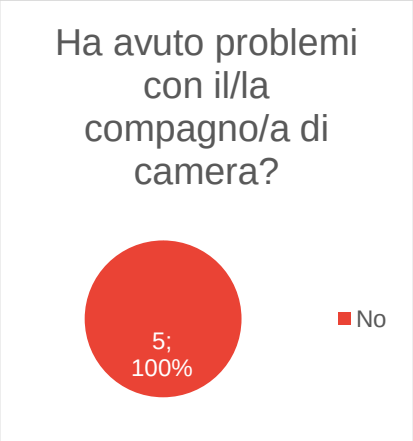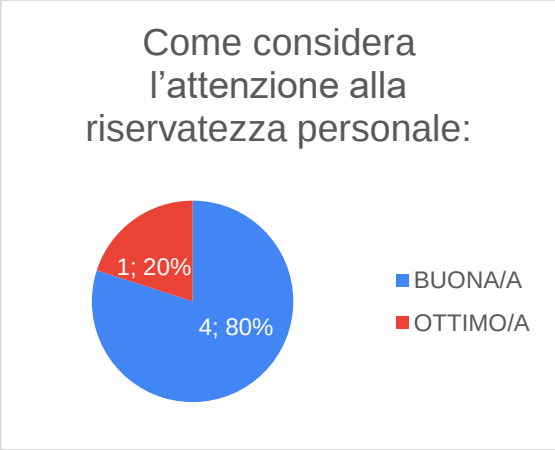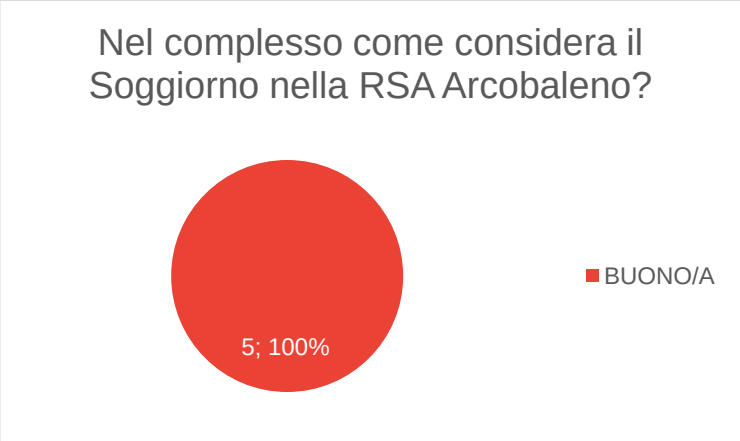
ANNOTAZIONI GENERALI